## **2021 Member Agreement**



# Section 1. Introducing Our CSA Farm

### A. Becoming a Part of Our Farm

Community Supported Agriculture (CSA) is a relationship between our farm and you as our supporter. Rather than simply purchasing food, our customers become "members" of this CSA farm and receive a portion of the farm's harvest for a season.

#### Regular Season

Our regular season CSA runs for 20 weeks, from June to mid-October. We aim to begin around the last week of May or the first week of June, but ultimately the date of the first delivery is dependent on the weather. We will deliver your share weekly or bi-weekly to your home or office or group pick up site as specified in our home delivery details. Your share is delivered in a ¾ or 5/9 wax bushel box. Each week on Saturday we list available items on our members-only online e-commerce site. You have until Monday night to login and choose your items, at which time the site will close. Once logged in, you can select any combination of items you desire, up to that week's limit (this will typically be between 7-8 items). For some items, we may limit the quantity you can select. Quantities of some items may be depleted faster than others, so selecting your items early will ensure the best selection. If you don't select any items, we'll choose the contents of your share for you. Variety and quantity may vary as described below in Section 2.

#### Fall Season(additional fee)

Receive four deliveries of a tasty combination of fresh greens and storage crops delivered every other week. Shares are customizable as explained in the previous section. Each share contains a

variety from the list of things we grow below.

### **B.** Our Growing Practices

We are certified Organic and also practice biodynamic agriculture.

Certified organic methods are a given for us, and we work to go beyond organic standards by improving soil quality, not just maintaining it. We also practice biodynamics and the view of the farm as a living organism. We strive to minimize the fertility inputs that come from outside and seek innovative ways to create a self-sustaining farm.

**C. The Crops We Expect for 2021** The info below outlines some of the vegetables we hope to deliver and when you may see them in your share. This is based on our best estimate, but of course weather, pests, and other events will affect actual production. Not all items will be available every week. Some items because of their seasonal nature are only available for a very short amount of time like asparagus and strawberries.

#### TYPICAL AVAILABILITY BY MONTH

**JUNE** arugula, asparagus, carrots, fennel, garlic, kale, kohlrabi, lettuce, peas, potatoes, radishes, scallions, spinach, strawberries

**JULY** basil, beets, broccoli, cabbage, carrots, celery, cucumbers, fennel, kale, kohlrabi, lettuce, peas, potatoes, radishes, scallions, spinach, swiss chard, zucchini

**AUGUST** basil, beets, beans, carrots, cucumbers, eggplant, garlic, kale, lettuce, parsley, potatoes, scallions, summer squash, peppers, swiss chard, tomatoes, zucchini

**SEPTEMBER** basil, beets, beans, carrots, cucumbers, eggplant, garlic, hot peppers, kale, kohlrabi, lettuce, melons, onions, parsley, potatoes, scallions, shallots, summer squash, peppers, swiss chard, tomatoes, tomatillos, winter squash, zucchini

**OCTOBER** arugula, beets, broccoli, brussels sprouts, cabbage, carrots, cauliflower, celery, cucumbers, eggplant, fennel, garlic, kale, kohlrabi, lettuce, onions, parsley, potatoes, radishes, scallions, shallots, spinach, peppers, swiss chard, winter squash

NOVEMBER-DECEMBER arugula, beets, broccoli, brussels sprouts, cabbage, carrots, chard, celery, kale, leeks, lettuce, onions, parsley, potatoes, radishes, rutabaga, scallions, shallots, turnips, winter squash

## **Section 2. Our Shared Commitments**

### A. Sharing in the Risk of Crop Failure

We promise to do our best to provide you with a bountiful share each week. The quantity of produce, however, may vary from week-to-week, month-to-month, and season-to-season due to extreme weather, insects, or other production factors and despite our best efforts. By joining our CSA, you are agreeing to share the risk of crop failure with us and other members. **All share purchases are non-refundable.** In the event of a crop failure, our procedure is as follows:

If only a small portion of crops fail, we compensate for the failed crops by filling your share with other crops grown on the farm that are ready for harvest at that time. Each year typically brings at least one crop failure, which is why we grow a diversity of crops. We may cover for a crop loss by buying in from other local farmers, generally other farms with the same growing standards as ours. We always let you know when an item is purchase from another producer-clearly labeling the product and identifying the producer by name. If losses are great due to factors outside of our control we will look to our members to meet us with an understanding of the hardship we face and ask for acceptance of a rationed harvest.

### B. Sharing in the Reward of Crop Surplus

Our item sizes are flexible based on the relative abundance of a crop, however we do strive to have a consistent range. If we have more of something you will receive more. This is our unit size sliding scale:

Vegetables	Unit	packaging
Arugula	.255 pounds	вад
Asparagus	.5-1 pound	винся
Basil	10-15 sprigs	винся
Beans, Green	.75-1 pound	вад
Beets w/ Greens	4-8 medium	винск
Beets, loose	1-2 pounds	вад
Broccoli	2-3 medium	loose
B. Sprouts	1-2 pounds	вад
Cabbage	1 each	loose
Carrots w/ greens	10-15 medium	винсн
Carrots, loose	1.5-2 pounds	вад
Cauliflower	1 large or 2 medium	loose
Celery	1 large or 2 medium	винсн
Cucumbers	2-3 each	loose
Eggplant	1 large or 2 medium	loose

Fennel	1 large or 2 medium	винсн
Garlic	2-3 ઉપરિક	loose
Kale	10-15 leaves	винсн
Kohlrabi	2-3 medium	винск
Leeks	3 medium	винсн
Lettuce	1 large or 2 medium	loose
Melons	1 medium	loose
Onions	3 large or 4 medium	loose
Parsley	10-15 sprigs	винсн
Peas	.75-1.25 pounds	вад
Peppers, Hot	3-5 each	loose
Peppers, Sweet	2-5 each	loose
Potatoes	1.5-2 pounds	вад
Radishes	10-15 each	винсн
Rhubarb	.5-1 pound	винсн
Scallions	10-12 each	винсн
Shallots	3-5 each	loose
Spinach	.5 pound	вад
Summer Squash	2-3 each	loose
Swiss Chard	10-12 leaves	винсн
Tomatoes, Slicing	4-7 each	loose or bag
Tomatoes, Roma	1.5-2 pounds	вад
Tomatoes, Cherry	1-2 pints	pint
Winter Squash	1 large or 2 medium	loose
Zucchini	2-3 each	loose

We have surplus and seconds from time to time. If we have an abundance of any item we often increase the unit size you receive in your share. If you are looking for produce seconds please contact us. Occasionally our packing crew misses an item. We will credit your account with an item credit to be used during a future week of your choice. We are not responsible for items that mysteriously disappear from dropsites, but do try to replace these items when possible.

**C. Orders Fulfillment** If an item is missing from your order we will credit your account with an item credit to be used during a future week of your choice. We are not responsible for items that mysteriously disappear from drop sites, but do try to replace these items when possible.

## Section 3.

## A. Home Delivery Shares

We will deliver your share to your home or office between 12:00 PM and 7:00 PM on your day specified during sign up. You are then responsible for the share. We recommend putting out a cooler with ice in the shade to keep the produce fresh. It is your responsibility to inform us of a secure location to drop the box. During fall you are responsible for providing a buffer if there are freezing temperatures.

You are responsible for the following:

- 1. Returning the waxed boxes to us each week of subsequent delivery. We reuse the boxes. They are expensive and cannot be recycled by conventional means.
- 2. Letting your farmer know if you will be out of town or need to adjust the delivery in anyway. We may, but are not required to make special accommodations for you.

We take the safety of your food seriously. We rinse most produce you receive but, for your added protection, be sure to wash everything before eating.

#### Egg Shares

If you receive an egg share delivered to your home you are responsible for providing a cooler with adequate ice-packs to keep you eggs at 40 degrees or below until you are able to place them in your refrigerator.

## **B. Group Site Pick-up**

We will deliver your share to the location of your choosing. Boxes are available for pickup at the specified time for your specific site. You are then responsible for picking up your share the same day. If you do not make it to pick up your share the same day it will be donated to the site host. During the fall you are responsible for making arrangements to pick up produce if freezing conditions threaten.

You are responsible for the following:

- 1. Returning the waxed boxes to the host site each week of subsequent delivery. We reuse the boxes. They are expensive and cannot be recycled by conventional means.
- 2. Letting your farmer know if you will be out of town or need to adjust the delivery in anyway. We may, but are not required to make special accommodations for you.

We take the safety of your food seriously. We rinse most produce you will receive, but for your added protection, be sure to wash everything before eating.

#### **Egg Shares**

For safety, your eggs will be located in a cooler with adequate ice-packs to keep the eggs at 40 degrees or below.

## C. Rescheduling

If you can't pick up your share or will be out of town there are several options. We will accommodate up to 3 schedule changes per member. Be sure to contact us by email ahead of time to let us know which option is best for you.

- donate your share to a food pantry
- have a friend pick up your share; be sure to communicate all the details to him/her
- forgo delivery and add additional items to orders in subsequent weeks
- switch the date to a week you wouldn't typically receive a share (every other week shares only)

## **Section 4. Member Fees**

By selling membership in advance of the growing season, CSA reduces the burden of up-front costs for the farmer. Your membership fees provide us with money to purchase seed and equipment before the season starts, and we appreciate your commitment. See member fees on our online sign up page.

All payments are non-refundable.

## Section 5. Communicating with Us

The best way to communicate with us is via email. Our email is threesisterscsa@gmail.com. We will do our best to respond as soon as possible, but please understand that we spend most of our time in the field growing your food and not at our desk. Please contact us with any news of the following: changes to your postal or email address, delivery problems, or dissatisfaction with your share, or need to cancel or reschedule a delivery because of vacation.

We will communicate with you by email. When you sign up, you consent to receive relevant emails from us and will be added to our distribution list. Please read your emails from us. We depend on being able to communicate important information such as necessary changes to your distribution schedule or to our farm events. You can request to be removed from this list at the end of the season.

# **Section 6. Security and Privacy**

PRIVACY | We do not sell or distribute any of our customer's personal information. By signing up for our CSA you agree to receive periodic email and mail communication from the farm. You can opt out of this at any time by removing yourself from the list or contacting us to let us know you would like to be removed and we will do it for you.

SECURITY | Our software provider is PCI DSS compliant as demonstrated by an annual audit of the system.

By signing up for a share with Three Sisters Farm you Agree to the following:

I agree to purchase the membership share indicated in Section 4. I understand that, although unlikely, the farm may change parts of this agreement related to production and distribution from time to time. I understand that they will contact me via email in advance of any changes to this agreement.